

INFRASTRUCTURE ANALYST

Torys is a highly respected international business law firm with offices in Toronto, New York, Calgary, Montréal and Halifax. We work together to offer seamless cross-border services to our clients all over the world.

As a Torys employee, you will enjoy both an exciting, fast-paced work environment and a supportive, collegial and team-based culture. Our positions are best suited to individuals who take pride and ownership in their work and demonstrate exceptional client service in everything they do. At Torys, we take pride in our ability to attract and retain individuals who excel in their respective fields. We do this by providing stimulating work and learning and development opportunities, as well as a competitive compensation and benefits package.

Reporting to the Manager, Network Services, the Infrastructure Analyst is responsible for the duties outlined below:

- Design, install, administer, and optimize firm systems and SAN infrastructure to achieve high performance, scalability and redundancy of supported business applications.
 - Manage storage snapshots and recovery methods for storage volumes.
 - Administer and support Remote Access technology stack for Citrix XenApp, NetScaler VPN and Meraki.
 - Design, test, and maintain business continuity and disaster recovery plans for storage/backup administration.
 - Provide regular reports on current capacity and system resource usage; identify possible or future bottlenecks and resource limitations.
 - Troubleshoot systems performance issues; analyze server logs and provide capacity planning solutions.
 - Assist in overseeing the physical security, integrity, and safety of the firm infrastructure and data center.
 - Share on-call responsibilities for 24/7 support of infrastructure resources.
-
- Post-secondary degree or diploma in computer science or equivalent experience to successfully complete the essential requirements of the role.
 - Minimum 5 years of related experience with increasing responsibilities.
 - Industry standard certifications would be preferable (MCSE, VCP, CCAA).
 - Experience with the following technologies: Windows Active Directory, File (DFS, NFS, iSCSI and CIFS), Backup software, Clusters, Datacenter architecture, PKI, Multi-factor authentication, Citrix XenApp.
 - VMware vSphere, Citrix XenApp, NetScaler, Hyper-V experience.
 - Experience with hardware and software compute/storage products and solutions, including Netapp, Nutanix, Pure Storage, Cisco UCS.
 - Experience with storage file servers in an Windows virtual environment, preferably with virtual storage backend (Data ONTAP OS and application data management experience).
 - Strong Windows Server experience in a domain environment (Active Directory).
 - Proficient knowledge of data centre logistics and operations.
 - Exceptional client service combined with the ability to manage multiple client needs at the same time.



- Excellent communication skills (verbal and written) with the ability to interact with individuals at all levels within the organization with tact and diplomacy. Has the ability to present ideas in business and user friendly language.
- Strong interpersonal skills with the ability to work well both independently and collaboratively within a team environment.
- Exceptional attention to detail; efficient and organized.
- Sound judgment including the ability to deal with confidential information with utmost discretion.

HOW TO APPLY:

Please address your resume and cover letter, stating your salary expectations to Firm Admin Recruiting (firmadminrecruiting@torys.com)

We thank all applicants for their interest in Torys LLP; however only candidates selected for an interview will be contacted

At Torys we are committed to diversity in the recruitment, retention and advancement of our people. We believe that diversity of backgrounds, experiences and perspectives enhances the quality of our work and enriches our lives. We are committed to fostering an inclusive and accessible work environment. Accommodations are available for applicants with disabilities. If you require accommodation at any time during the recruitment process, please contact [Malinda Dunfield](#), Manager, Human Resources.